QID#	Section / Page	Question	Reason for question	Responsible to Answer	Answer
Oracle 001	Template A/Minimum Mandatory Requirements; Section 1/Page 1	Is it acceptable to provide a link to audited financial statements? Some of these files can be large in size.	To reduce the size of the overall document.	JPA PM	Yes, it is acceptable to provide a secure link to your audited financial statements if the file size is too large to include directly in your proposal submission. Please ensure that: - The link is accessible without requiring special permissions or credentials. - The file remains accessible through the duration of the evaluation period. - The link is included clearly in your response to Template A – Minimum Mandatory Requirements. If possible, please include a brief summary of your financials in the response alongside the link.
Oracle 002	Template E: Functional Approach Response Template. Instructions/General Requirements/Pages 1-2	*"Responses to individual questions within each response template should not exceed one (1) page in length."* *Is the expectation to provide a one page narrative overview of each of the functional areas from Template D. (i.e., Web Portal, Claims Management, Field Investigation, Communication and Data, and Reporting)? OR are you expecting a one page narrative for Section 1 General Requirements Approach; Section 2 Exemptions and Section 3 Proposition 19? In either case it will be difficult to meet the one page requirement, considering the detailed information that is being requested. Can this requirement be extended to more than one page?*	To better understand the expectations of our response.	JPA PM	The one-page guidance is intended to promote concise responses. If content exceeds one page due to complexity, the Authority will permit brief, focused extensions. Responses should remain as concise as possible while fully addressing the requirements.
Oracle 003	Template F: Technical Requirements Approach Template.	*"Responses to individual questions within each response template should not exceed one (1) page in length."* *Is the expectation to provide a one page narrative overview of each of the technical areas from Template D. (i.e., Web Portal User Interface; Identity and Access Management; Form Management; Address Verification; Document Uploads; Electronic Signature Platform; Workflow Management.)? OR are you expecting a one page narrative for Section 1 Technical Requirements; Section 2 Technical Requirements Assumptions and Section 3 Technical Approach-3.1 Cybersecurity Strategy-3.2 Data Synchronization Capability? In either case it will be difficult to meet the one page requirement, considering the detailed information that is being requested. Can this requirement be extended to more than one page?*	To better understand the expectations of our response.	JPA PM	The one-page guidance is intended to promote concise responses. If content exceeds one page due to complexity, the Authority will permit brief, focused extensions. Responses should remain as concise as possible while fully addressing the requirements.

Oracle 004	1.0 CCAITA RFP - #01-25.docx / Page 5	What is the anticipated total budget for this project?	Given the number of counties involved and the potential long duration of the M&O support, we need a target to determine if our approach is within the budget. We do know the overall Authority funding.	JPA PM	The total budget available for the Proposition 19 and Exemptions System is subject to ongoing alignment with available state grant funding and JPA fiscal oversight. The Authority encourages proposers to provide scalable pricing models, including per-user subscription options, to accommodate phased county adoption.
Oracle 005	1.0 CCAITA RFP - #01-25.docx / Page 12	What provision needs to be made for counties that did not opt into the JPA Solution approach? Is that the point of 2.1.4.2?	We need to understand how the remaining counties could be onboarded.	JPA PM	Yes, Section 2.1.4.2 outlines the Authority's expectations for County Onboarding Services, which include the necessary provisions for counties that did not initially opt into the JPA Solution. Each county may choose to participate in the Solution at any point following implementation. The vendor is expected to support onboarding of these counties through consultation, configuration, integration, and training services. These counties will be able to select from the defined use profiles and licensing models to match their specific needs.
Oracle 006	1.0 CCAITA RFP - #01-25.docx / Page 13	What is the identity store for public users? Will each county provide authentication for their users or will there be a central identity store?	To assist in scoping.	Technical Subject Matter Expert	The Solution must include a secure, centralized identity and access management system for public users. As outlined in Technical Requirements Section 1.2.2 Identity and Access Management, the platform must support secure registration, login, and identity verification for public users across all participating counties. A central identity store is a viable option to streamline user access and enable role-based permissions. The platform should also support external identity proofing (e.g., ID.me, Login.gov, or similar), especially for verifying eligibility for specific exemptions such as those related to veterans or seniors. For county staff, Vendors are encouraged to propose a solution consistent with the stated technical requirements, using federated identities or other approaches, that the Vendor believes will best serve the Authority's goals.
Oracle 007	1.0 CCAITA RFP - #01-25.docx / Page 13	Will there be any requirement to integrate the platform into the employee identity and SSO of the various counties?	To assist in scoping.	Technical Subject Matter Expert	Yes, the platform must support integration with county employee Single Sign-On (SSO) systems where available. As noted in Section 1.2.2 of the Technical Requirements, the system must provide compatibility with SAML 2.0 and OAuth 2.0 standards to allow counties to authenticate their internal users using existing identity providers (e.g., Active Directory Federation Services). The architecture should support modular configuration so that counties without SSO infrastructure can still provision and manage user accounts through the platform.
Oracle 008	1.0 CCAITA RFP - #01-25.docx / Page 13	What is the anticipated number of county and public users per year?	To assist in scoping.	JPA PM	For the purposes of cost estimation, estimated user counts have been provided in the amounts of 600 Internal and 500,000 External Authenticated users (Template I - Cost Workbook, Software Tab).
Oracle 009	1.0 CCAITA RFP - #01-25.docx / Page 14	What is the anticipated number of transactions either daily or monthly on the platform?	To assist in scoping.	JPA PM	The system must be designed for scalability to handle a high volume of concurrent public and county user interactions, especially during key filing periods. Based on data collected from the BoE website (https://www.boe.ca.gov/dataportal/catalog.htm?category=Property%20Taxes), initial projections estimate: Approximately 13k Veterans, 4.6M Homeowners and less than 10k other (Church, School....) exemption-related transactions yearly across all counties at peak."
Oracle 010	1.0 CCAITA RFP - #01-25.docx / Page 14	What mitigations for liquidated damages are provided to the contractor for documented customer delays?	Improve our understanding of potential risks.	JPA Legal Counsel	The RFP acknowledges that vendor performance timelines may be impacted by factors outside of the vendor's control, including delays attributable to the Authority or participating counties. Per RFP Section 5.1.2 (Deliverables and Acceptance) and standard California contracting practices, the contract will include provisions for change orders and mutually agreed-upon extensions where delays are caused by the customer. Mitigations will be documented in the final negotiated agreement, and vendors are encouraged to propose clear assumptions and dependencies in their proposals to support equitable resolution in the event of delays.

Oracle 011	Cost Workbook	Testing can take many months. Is there a way to break up a large deliverable into sub deliverables? Is this testing line item for UAT only?	Since we are supposed to be using an Agile approach – testing should be occurring with each release.	JPA PM	Yes, the Authority encourages breaking down large deliverables—including those subject to testing—into manageable sub-deliverables with measurable acceptance criteria. This aligns with the agile implementation model described in Section 1.6 of the RFP and the Authority's preference for iterative delivery.
Oracle 012	Template C Staff	If there is a large gap between RFP Submission and decision, what latitude do we have to swap out members on Template C with equally qualified but more available staff?	As a large organization we must keep team members engaged.	JPA PM	Per RFP Template C – Key Personnel, vendors must disclose all key staff proposed for the engagement. However, the Authority understands that availability may change over time. Vendors may substitute staff after proposal submission only with written approval from the Authority and only with personnel of equal or greater qualifications. This is consistent with California's procurement norms to maintain fairness and transparency. Requests must include detailed resumes and justifications for the proposed change.
Oracle 013	General	Given the unique nature of the Authority's requirements, why does the Authority believe there is a Software as a Service (SaaS) solution that will meet their needs?	Based upon the unique nature of the request, the only firm that may have a true SaaS solution is the company that the Authority paid for the POV. Based upon the scoring, this gives this firm an unfair	JPA PM	While there are SaaS platforms that could be the used as the foundation for building this solution, in general SaaS as referenced in this solicitation is not necessarily an individual product offered by a proprietary product company, it is a method of software delivery and licensing in which software is accessed online, rather than bought and installed on individual computers. In RFP section 2.1.1 multiple system solution types were provided as potential options to be proposed by Vendors, many of which exist in various forms across California's counties today.
Oracle 014	General	How does the Authority define SaaS as it relates to the grading criteria?	SaaS is not always understood. A true SaaS solution is mostly configuration and limited customization capability. It seems the Authority would want a solution with the ability to be both configured and customized.	JPA PM	As stated in the RFP section 2.1.1, the Authority is seeking a vendor that will develop and configure a software product to be hosted in the cloud and provided to counties under a per user subscription model. No competitive advantage is provided by including Software as a Service (SaaS) as a delivery model option.
Oracle 015	General	What use cases should be presented during orals?	To prepare our POC.	JPA PM	Vendors are encouraged to select and present use cases that best demonstrate their understanding of the Authority's objectives and their ability to deliver a scalable, user-friendly, and compliant solution across both Proposition 19 and Exemptions functional areas.
Oracle 016	General	Is the Authority expecting a minimum viable product (MVP) be demonstrated at orals?	To better understand the Authority's expectations.	JPA PM	No.
Oracle 017	General	Does the Authority plan on awarding extra points for use of a California Certified Disadvantaged, Veteran or Minority Owned business?	To better understand the Authority's expectations.	JPA PM	The Authority strongly encourages participation from California Certified Disadvantaged, Veteran, and Minority Owned businesses; however, no additional evaluation points are formally awarded solely based on certification status. All proposals will be evaluated based on the criteria outlined in the RFP.
Oracle 018	General	Can an email be used as the Letter of Intent to bid?	To better understand the Authority's expectations.	JPA PM	Yes, an email may be used to submit the Letter of Intent to Bid, provided it clearly states the intent, includes the vendor's legal name, and is sent by an authorized representative to the email address specified in the RFP by the stated deadline.
Oracle 019	General	Should the partner strategy change after the Letter of Intent to Bid is submitted, does the Authority require a revised version?	To better understand the Authority's expectations.	JPA PM	No, the Authority does not require a revised Letter of Intent to Bid if the partner strategy changes after submission. However, any changes to key subcontractors or team composition should be clearly reflected in the final proposal submission as outlined in the RFP.
Oracle 020	General	What is the anticipated duration of the contract including the M&O component?	To assist in scoping / pricing.	JPA PM	The anticipated duration of the solicited contract, including the Maintenance and Operations (M&O) component, is 5 years. This includes the initial implementation period and a potential M&O term as outlined in Section 1.5 of the RFP, which specifies that the Authority is seeking a long-term partner to support the ongoing operation and evolution of the system.
Oracle 021	General	How will the Authority fund the integration to counties that elect to join the Authority after the integration to the current counties has been completed?	To assist in scoping / pricing.	Technical Subject Matter Expert	The Authority has reviewed this question and will not be providing a response at this time. Vendors are encouraged to respond to the RFP as written and use their best professional judgment in preparing a compliant and responsive proposal.

Oracle 022	General	Given that the successful vendor may have to integrate with up numerous Assessor systems, can the Authority provide a list of the counties that are currently subscribed and the name of the application (if applicable) that the county currently uses for exemption management?	To assist in scoping / pricing.	JPA PM	For the purposes of cost estimation, an assumed # of counties of each integration type and complexity has been provided in Template I - Cost Workbook (Integration Tab). Proposers should assume that roughly 50% of integrations will be low complexity (e.g., APIs), 35% will be medium complexity (e.g., files transfer), and 15% will be high complexity (e.g., Legacy Data Exchange). Additional details are to be addressed through discovery and design activities. Proposers should state their assumptions in their cost workbook and technical response.
Oracle 023	General	Has the Authority confirmed that the vendors of the existing applications will allow the Authority to access their data schemas?	To assist in scoping / pricing.	Technical Subject Matter Expert	The Authority expects that any county participating in the enterprise solution and currently using a property tax administration system will need to coordinate with their existing vendor to enable necessary integration.
Oracle 024	General	Is the Authority open to having the solution hosted in the cloud?	To assist in scoping / pricing.	Technical Subject Matter Expert	Yes, the Authority is open to cloud-hosted solutions as mentioned on page 1, 7, 9 -among others- provided that all data residency, security, privacy, and operational requirements outlined in the RFP and associated requirements documents are met.
Oracle 025	General	Is the Authority open to letting respondents use offshore resources as long as the data remains in a US data center and the offshore resources have completed a background check?	To assist in scoping / pricing. LA County Assessor used this model for their application development. It significantly reduced overall costs without increasing risks.	Technical Subject Matter Expert	The RFP mandates that data associated with the Solution must be housed onshore in the US, and emphasize adherence to strict security and confidentiality standards. Proposers should clearly describe their proposed work locations and staffing model, including any use of offshore resources, within their response (Templates B and C), explaining precisely how all data residency and security requirements will be met.
Oracle 026	Section 1.6 page 8	The RFP indicates a preference for Agile methodology but the table in Section 1.6 reflects a Waterfall methodology. Can you please clarify?	To better understand the Authority's expectations.	JPA PM	The Authority prefers an Agile implementation approach to support iterative delivery, collaboration, and responsiveness to change. The table in Section 1.6 outlines high-level milestones for planning and procurement purposes and does not dictate a Waterfall development methodology. Vendors are encouraged to propose a detailed Agile delivery approach consistent with the functional needs and governance expectations described in the RFP.
Oracle 027	Section 1.6 page 8	Can the Authority please expand on the type of configuration expected for each county that is currently subscribed along with the system(s) that will require configuration?	To assist in scoping / pricing.	Ad Hoc Assessor Committee	To be addressed through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing.
Oracle 028		What interaction does the Authority expect between the vendor and the BoE?	To assist in scoping / pricing.	JPA PM	The Authority will facilitate interaction with the Board of Equalization (BoE) during the implementation of the system(s).
Oracle 029		Will the BoE use the solution or will the vendor need to build an API into the BoE system?	To assist in scoping / pricing.	Technical Subject Matter Expert	The Authority anticipates that standardized reporting to the BOE will be a necessary feature and encourages vendors to propose solutions that support this through configurable, automated reporting capabilities including developing a BoE role-based access control into this system that provides the requested functionality. API into the BoE system is not mandatorily required.
Oracle 030	Section 2.1.1 page 9	Given the potential security vulnerabilities of open source systems, why is the Authority allowing use of these products?	To better understand the Authority's expectations.	Technical Subject Matter Expert	Vendors are encouraged to propose solutions that they believe will best serve the Authority's goals including upholding security while optimizing implementation and on-going operational costs including for software licensing.
Oracle 031	Section 2.1.1 page 9	Given the potential risk of open source systems being retired or no longer supported, what benefit does the Authority see in allowing these to be used?	To better understand the Authority's expectations.	JPA PM	Vendors are encouraged to propose solutions that they believe will best serve the Authority's goals.
Oracle 032	Section 2.1.2.2 page 10	This section lists a limited subset of BoE forms to be included in the solution. Is this the complete list?	To assist in scoping / pricing.	Business Subject Matter Expert	Additional information regarding the expected forms can be found on the BoE Website - https://www.boe.ca.gov/prop19/ and https://www.boe.ca.gov/proptaxes/exempt.htm. Also, see Functional Requirement E1.16.
Oracle 033	Section 2.1.4 page 11	Have the 32 counties who have signed on for the solution chosen which of the 4 user profiles they want? If so, can the Authority provide this list?	To assist in scoping / pricing.	JPA PM	No, none of the counties have chosen a user profile yet. Additional details are to be addressed through discovery and design activities. Proposers should state their assumptions in their cost workbook and technical response.

Oracle 034	General	What Service Level Objectives (SLOs) does the Authority want for the solution?	To assist in scoping / pricing.	JPA PM	The specific Service Level Objectives (SLOs) desired by the Authority for the Solution are detailed in Attachment 7 – Proposed Maintenance & Operations Service Levels. Additionally, the contract terms (Attachment 3) specify certain performance requirements and support response times that function as Service Levels. Proposers are required to describe their approach to meeting the Service Levels outlined in Attachment 7 and any differences in their proposed Service Levels within Template H – Maintenance and Operations Approach Response Template
Oracle 035		What penalties does the Authority expect to be attached to the SLOs?	To assist in scoping / pricing.	JPA Legal Counsel	Regarding penalties attached to Service Levels, the most explicit consequence mentioned in the contract (Attachment 3) is related to errors: "In the event that three (3) or more errors categorized as Level 3 or higher pursuant to the Schedule of Support Services occurs during any calendar month, Authority may terminate this Agreement for material breach". This indicates that repeated failure to meet service levels for critical errors can result in contract termination.
Oracle 036	Section 2.1.4.2 page 13	How many users does the Authority expect the vendor to train?	To assist in scoping / pricing.	JPA PM	For the purposes of cost estimation, estimated user counts have been provided in the amounts of 600 Internal users (Template I - Cost Workbook, Software Tab). Additional details are to be addressed through discovery and design activities. Proposers should state their assumptions in their cost workbook and technical response.
Oracle 037	Section 2.1.5 page 13	Cloud services can be based upon a subscription model vice a license model. How does the Authority want this reflected in the response?	To better understand the Authority's expectations.	Technical Subject Matter Expert	Respondents are encouraged to clearly describe their pricing structure, whether subscription-based, usage-based, or hybrid, in Template F – Cost Proposal. The pricing narrative should outline how costs are incurred (e.g., per user, per transaction, per month), identify any scalability considerations, and detail how Maintenance & Operations (M&O) costs will be managed over time. The Authority will evaluate cost proposals based on overall value, transparency, and alignment with the total cost of ownership for participating counties.
Oracle 038	Section 2.1.5 page 13	How many external users does the Authority anticipate?	To assist in scoping / pricing.	JPA PM	For the purposes of cost estimation, the Authority has provided estimated user in the amounts of 500,000 External Authenticated users (Template I - Cost Workbook, Software Tab).
Oracle 039	Section 2.1.6 page 13	Is Tier 2 and higher support for both internal (county) and external (property owners)?	To assist in scoping / pricing.	JPA PM	Yes, the Proposer's exclusive responsibility for support for more complex technical issues (Tier 2 and higher) includes support for all users accessing and utilizing the Solution. This encompasses both internal county staff who will use the information sharing platform and external property owners/claimants who will access the public-facing portal to file forms.
Oracle 040	Section 2.1.7 page 14	Does the Authority expect access to proprietary code?	This would be an issue for any large software company. This would mean the Authority would have access to all the code related to cloud operations and PaaS services.	JPA Legal Counsel	The Authority does not expect access to proprietary code that is part of a vendor's off-the-shelf or platform solution. However, any custom code, configurations, or deliverables developed specifically for the Authority as part of the contract—including integrations, workflows, or modules—must be open for discussion with the Authority and aligned to all appropriate rights for use, modification, and transfer as outlined in Section 1.9.6 of the RFP. This shall be finalized in any resulting contract with the Authority.
Oracle 041	Section 2.1.7 page 14	At what point in the solution's life cycle will the Authority consider moving M&O management to another firm?	To assist in scoping / pricing.	JPA PM	The Authority anticipates that the vendor selected through this RFP will provide Maintenance and Operations (M&O) services following implementation. However, as stated in the RFP and supporting requirements documents, the Authority reserves the right to reassess and transition M&O responsibilities at its discretion, particularly after the initial warranty and stabilization period, or if performance, cost, or strategic considerations warrant such a change
Oracle 042	Section 2.2.1 page 14	Does the Authority intend to bring all the current exemptions in all of the counties into a central data repository? If so, what is the current number of all of these exemptions?	To assist in scoping / pricing.	Technical Subject Matter Expert	Yes, the Authority intends for the solution to support a central data repository capable of storing and managing exemption-related data across participating counties. The centralized approach is intended to improve consistency, reporting, and oversight. However, not all counties may migrate historical exemption data at launch—this will depend on county readiness and technical feasibility.
Oracle 043	General	Does the Authority require the solution to be ADA compliant?	To assist in scoping / pricing.	JPA PM	Yes, see Requirement T3.11.
Oracle 044		Does the Authority want the portal users to be able to communicate in their native language? If so, what languages will need to be supported?	To assist in scoping / pricing.	Business Subject Matter Expert	The specific languages to be supported other than English or Spanish are not explicitly listed at this time. Additional details are to be addressed through discovery and design activities. Proposers should state their assumptions regarding which languages will be supported in their cost workbook and technical response.

Oracle 045	Section 2.1.7 page 15	The Authority has stated it would like an Agile approach. However, the table in the section is the Waterfall methodology. Can the Authority please clarify?	To better understand the Authority's expectations.	JPA PM	Duplicate Question, see Oracle question #Oracle 026
Oracle 046	Section 2.1.7 page 16	Who will be participating in User Acceptance Testing (UAT)?	Testing can be a lengthy process which will required dedicated assessor staff. It will also have to be planned around the assessors' business calendar.	JPA PM	User Acceptance Testing (UAT) will be conducted by a combination of Business Subject Matter Experts (SMEs) from participating counties, designated product owners, members of the CAA IT JPA project team and public users.
Oracle 047	Section 2.1.7 page 16	Who will define the UAT requirements for use in testing?	To assist in scoping / pricing.	JPA PM	The Authority is responsible for defining the requirements that the System must meet, which form the basis for all testing, including UAT. While the Vendor proposes their approach for developing test scenarios and cases based on these requirements, UAT criteria will ultimately focus on validating that all documented requirements are met and is subject to the Authority's formal acceptance process.
Oracle 048	Section 2.1.7 page 16	Does the Authority expect regression testing to be automated?	To assist in scoping / pricing.	Technical Subject Matter Expert	Vendors should propose automation strategies aligned with industry best practices to ensure system stability and reduce the risk of introducing defects during ongoing development and maintenance phases.
Oracle 049	Section 2.1.7 page 16	What are the performance standards?	To assist in scoping / pricing.	JPA PM	See Attachment 7.
Oracle 050	Section 2.3 page 17	What will be the required interaction between the QA vendor and the implementation vendor?	To assist in scoping / pricing.	JPA PM	The Proposer is required to work collaboratively with any independent Quality Assurance (QA) service provider under contract with the Authority. This collaboration will likely involve regular interaction as the QA vendor performs iterative validation throughout the project to ensure requirements are met.
Oracle 051	Section 2.3 page 17	What role will the QA vendor play in deliverable acceptance?	To assist in scoping / pricing.	JPA PM	While the formal acceptance process rests with the Authority and involves specific review and response procedures outlined in the RFP, the QA vendor's role is to validate that all stakeholders' requirements have been met. The QA vendor's findings will therefore serve as a critical input to the Authority's deliverable acceptance decisions, supporting the Authority's review process.
Oracle 052	Section 2.3 page 17	Can you please provide a copy of the current or draft contract / SOW for the QA vendor?	To better understand the impact the QA vendor will have on the overall project. Project PM's can spend a significant amount of time responding to queries from the QA vendor.	JPA PM	A draft SOW for a QA contract will not be provided.
Oracle 053	Section 3.2 page 18	Can you please describe what the Authority considers will meet the criteria for "similar in size, complexity and scope" given that there is limited description in the RFP related to size and complexity.	We have a large portfolio of completed projects and want to select the best ones for the response.	JPA PM	The Authority defines "similar in size, complexity, and scope" as projects involving enterprise-level software solutions for public agencies, particularly those with complex rules-based processing, multi-agency users, and secure public portals. Comparable projects typically support 500+ users, require integration with legacy systems, and include long-term M&O.
Oracle 054	Section 3.2 page 18	Will the Authority allow references from both the Prime and the subcontractors?	Given the size and complexity of the endeavor, we believe it would be beneficial to the Authority to understand the capabilities of the whole team being proposed and not just the Prime. It also demonstrates the thoughtfulness of the	JPA PM	Yes, but ensure to state whether the reference is from the Prime or from any subcontractors.
Oracle 055	Section 3.2 page 18	Why has the Authority decided to remove the criteria that was in the Proof of Value (PoV) that respondents needed CA property tax experience?	Currently this is a preferred but not mandatory requirement.	JPA PM	The Authority moved the requirement for prior California property tax experience to encourage broader competition and ensure the widest possible pool of qualified vendors.

Oracle 056	Section 3.2 page 18	How is the Authority defining CA property tax experience?	There are many vendors that would claim CA property tax experience because their companies provide services like CAMA or deed management. However, these solutions are not core assessor property tax experience.	JPA PM	The Authority defines California property tax experience as demonstrated involvement in the design, development, implementation, or support of systems or solutions that directly support the Assessor's functions.
Oracle 057	Section 3.4.1 page 19	Who will be on the Selection Committee?		JPA PM	The Authority's Selection Committee, comprised of Authority Business and Technology representatives, is responsible for evaluating and scoring proposals based on these criteria.
Oracle 058	Section 3.4.3 page 20	Why is the Authority requiring business process improvement (BPI) given that the RFP is to establish a standard method across all participating counties?	To better understand the Authority's expectations.	JPA PM	Believe there might be a misunderstanding of the requirement, this section deals with DPI. The inclusion of demonstrations, presentations and interviews (DPI) in Section 3.4.3 is not intended to conflict with the Authority's goal of standardization. Rather, it reflects the Authority's interest in understanding how the proposed solution and implementation methodology will support counties in transitioning from their current processes to the standardized enterprise system.
Oracle 059	Section 3.4.3 page 20	Given the requirement for BPI, does the Authority intend for the vendor to adapt the current county processes on an individual county basis?	To better understand the Authority's expectations.	JPA PM	Believe there might be a misunderstanding of the requirement, this section deals with DPI. No, the Authority does not expect the vendor to adapt the enterprise solution to individual county processes. Rather, the goal is to implement a standardized system and set of processes across all participating counties. To be addressed through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing.
Oracle 060		Are you open to cloud service pricing models that are billed based on cloud service resource usage, rather than traditional per-user subscription model?	To better understand the Authority's expectations.	Technical Subject Matter Expert	Yes, the Authority is open to cloud service pricing models based on resource usage (e.g., consumption-based or pay-as-you-go), provided the proposal clearly outlines cost predictability, scalability, and value for the participating counties.
Oracle 061	Attachment 3	Where is the software order form on Exhibit A? Is this the vendors format or something CAA IT JPA will be	To better understand the Authority's expectations.	JPA PM	The Authority will finalize Exhibit A during contract negotiations with the selected Proposer.
Oracle 062	Cost Workbook – Software Tab	Line 20 – If there are no associated costs in software delivery, because the solution is through pay per use cloud services, is this required?	To better understand the Authority's expectations.	Technical Subject Matter Expert	The Authority requires Proposers to complete Template I, the Cost Workbook, detailing all proposed costs, including those associated with the software component delivered via the proposed SaaS model. If the proposed cost structure is based solely on pay-per-use cloud services rather than a distinct software license or subscription line item, the Proposer must clearly explain this pricing model and all underlying assumptions within Template I to ensure full cost transparency for evaluation.
Oracle 063	Section 2.1.7 Page 14	Would the Authority be open to the use of Platform-as-a-Service (PaaS) components that do not expose underlying source code, but significantly reduce operational overhead and enhance system performance? If so, would such components still meet the Authority's requirements for transparency and transferability in the event of a transition?	To better understand the Authority's expectations.	Technical Subject Matter Expert	The Authority's RFP states a strong desire for access to all source code and requires the ability to transition these assets, including source code, configurations, and environments, to a different system integrator upon agreed-upon circumstances. While the Authority is open to various cloud solution types, Proposers proposing solutions incorporating PaaS components that do not expose source code must clearly address how they will satisfy this requirement for transparency and transferability as it is currently stated in the RFP. For certain Platform-as-a-Service (PaaS) / low-code platforms, source code references the required configurations to deliver the JPA solution on top of the platform in contrast to providing the proprietary platform vendor product source code.
Oracle 064	Template F	Would it be acceptable to include links to product and services technical capability descriptions and specifications in the technical approach narrative response instead of including specification information in the narrative where relevant to the solution?	To better understand the Authority's expectations.	Technical Subject Matter Expert	Responses in this section must be highly focused on Authority-specific requirements and not simply provide generic or marketing descriptions of solution capabilities. Include answers directly in the Response Templates wherever possible to avoid evaluators having to navigate to different locations to understand the complete response.

Oracle 065	General	For system sizing purposes, are estimates of transactional activity available based on current exemption and Prop 19 activity for the top 15 participating counties by size? Transactional activity would include numbers of citizen interactions per month, average number of forms processed, and numbers of output forms per interaction and any other metrics that would help size the solution.	To assist in scoping / pricing.	Business Subject Matter Expert	The system must be designed for scalability to handle a high volume of concurrent public and county user interactions, especially during key filing periods. Based on data collected from the BoE website (https://www.boe.ca.gov/dataportal/catalog.htm?category=Property%20Taxes), initial projections estimate: Approximately 13k Veterans, 4.6M Homeowners and less than 10k other (Church, School....) exemption-related transactions yearly across all counties at peak.
Oracle 066	General	Are estimates of county and external users counts available, again for sizing purposes?	To assist in scoping / pricing.	Ad Hoc Assessor Committee	For the purposes of cost estimation, estimated user counts have been provided in the amounts of 600 Internal and 500,000 External Authenticated users (Template I - Cost Workbook, Software Tab).
Oracle 067	General	Of the BOE documents expected to be used, how many are generally used, less common but still used, and not used by the system? Are any other documents outside of the BOE documents expected to be used or generated?	To assist in scoping / pricing.	JPA PM	To be addressed through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing.
Oracle 068	General	Would the Authority be willing to consider paperless operation including use of digital signatures?	To assist in scoping / pricing.	JPA PM	Yes.
Oracle 069	General	Can the authority provide a list of Assessor systems in use today across all participating counties the solution would need to integrate with including if APIs capabilities are available such as REST.	To assist in scoping / pricing.	Technical Subject Matter Expert	For the purposes of cost estimation, an assumed # of counties of each integration type and complexity has been provided in Template I - Cost Workbook (Integration Tab). Proposers should assume that roughly 50% of integrations will be low complexity (e.g., APIs), 35% will be medium complexity (e.g., files transfer), and 15% will be high complexity (e.g., Legacy Data Exchange). Additional details are to be addressed through discovery and design activities. Proposers should state their assumptions in their cost workbook and technical response.
Oracle 070	2.d Template D - Requirements Response Matrices/ Functional Requirement#F1.1	How will the web portal be integrated with the existing system?	To assist in scoping / pricing.	Technical Subject Matter Expert	The specific method of integration can vary based on the County's chosen use profile, ranging from manual data extraction by County Staff for processing in county systems to automated, bi-directional interfaces. Proposers are required to detail their proposed Data Conversion, Interoperability, and Legacy System Integration approaches in their response templates
Oracle 071	2.d Template D - Requirements Response Matrices/ Functional Requirement#F1.1	What is the expected volume of users and claims that the web portal will need to handle?	To assist in scoping / pricing.	Business Subject Matter Expert	For the purposes of cost estimation, estimated user counts have been provided in the amounts of 600 Internal and 500,000 External Authenticated users (Template I - Cost Workbook, Software Tab).
Oracle 072	2.d Template D - Requirements Response Matrices/ Functional Requirement#F1.1	Are there any specific security or authentication requirements for the web portal?	To assist in scoping / pricing.	Technical Subject Matter Expert	The RFP details numerous specific security and compliance requirements, including adherence to national, State, County, and Federal regulations, such as NIST RMF/CSF and ISO 27001/2 standards, along with mandated procedures for security administration and data handling (Template D - Technical and M&O Requirements Tabs).
Oracle 073	2.d Template D - Requirements Response Matrices/ Functional Requirement#F1.5	What is expected Volume of notifications (per month/per year)?	To assist in scoping / pricing.	JPA PM	Should be close in number to the participants per year. To be addressed through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing.

Oracle 074	2.d Template D - Requirements Response Matrices/ Functional Requirement#F1.9, #F1.10, #F1.11	How will the eligibility rules be defined and configured? What is the expected volume of claims and users, and how will the system be scaled to meet demand?	To assist in scoping / pricing.	Business Subject Matter Expert	Eligibility rules are defined by California statue and regulations. For the purposes of cost estimation, estimated user counts have been provided in the amounts of 600 Internal and 500,000 External Authenticated users (Template I - Cost Workbook, Software Tab). Volume of claims will not be provided at this time.
Oracle 075	2.d Template D - Requirements Response Matrices/ Functional Requirement#F1.15	What is the expected volume of files and users? Are there any specific security or compliance requirements that need to be met?	To assist in scoping / pricing.	Technical Subject Matter Expert	The RFP details numerous specific security and compliance requirements, including adherence to national, State, County, and Federal regulations, such as NIST RMF/CSF and ISO 27001/2 standards, along with mandated procedures for security administration and data handling (Template D - M&O Requirements Tab).
Oracle 076	2.d Template D - Requirements Response Matrices/ Functional Requirement#F3.5	Please share the process flow/use case which elaborates this requirement and the conditions which trigger the tracking?	To assist in scoping / pricing.	Business Subject Matter Expert	The Assessor Use Cases (Attachment 6) describe scenarios where Claims Processors or County Staff may decide not to process a claim entirely within the proposed Solution.
Oracle 077	2.d Template D - Requirements Response Matrices/ Functional Requirement#F3.13, F3.14 and F3.15	Please share what "information type" refers to in this case and also a sample use case which can help understand this.	To assist in scoping / pricing.	Business Subject Matter Expert	Please see Assessor Use Cases (Attachment 6). Additional information to be addressed through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing.
Oracle 078	2.d Template D - Requirements Response Matrices/ Functional Requirement#F3.24	Does this mean that rules for processing need to be by time period? How many change rules sets are there? Please share the entire list if possible.	To assist in scoping / pricing.	Business Subject Matter Expert	To be addressed through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing.
Oracle 079	2.d Template D - Requirements Response Matrices/ Functional Requirement#F3. 40, #F3.41 and #F3.42	Does this mean that for the uploaded supplemental documentation and claim forms provided by Claimants, the system recognizes freeform text and natural language and then interprets and analyzes it; to provide automated decision support and guidance for claims processors?	To assist in scoping / pricing.	Business Subject Matter Expert	Yes.
Oracle 080	2.d Template D - Requirements Response Matrices/ Functional Requirement#E3.3	Please share what Information is needed to be verified from Department of Veteran's Affairs (VA) system; are these dates or specific veteran STATUS information? Please share technical Systems specification for the VA system.	To assist in scoping / pricing.	Technical Subject Matter Expert	To be addressed through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing.
Oracle 081	2.d Template D - Requirements Response Matrices/ Functional Requirement#E4.2	Please share what constitutes a preconfigured user?	To assist in scoping / pricing.	JPA PM	A "preconfigured user" refers to County Assessor's Staff members who are set up or configured within the system to automatically receive specific notifications or be assigned tasks related to the processing of claims and exemptions. To be addressed through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing.

Oracle 082	2.d Template D - Requirements Response Matrices/ Functional Requirement#E4.15	Please share specifications of the BoE system API's or endpoints so that it can be interfaced with the system.	Gartner reviewed	Technical Subject Matter Expert	To be addressed through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing.
Oracle 083	2.d Template D - Requirements Response Matrices/ Functional Requirement#P3.1	We assume it will be a common system for all counties with uniform set of policies and not different systems with different system specifications or different policies for different counties. Is this assumption correct.	To assist in scoping / pricing.	Business Subject Matter Expert	Yes.
Oracle 084	2.d Template D - Requirements Response Matrices/ Functional Requirement#P4.4	Is it required to take pictures from the app or just upload images?	To assist in scoping / pricing.	JPA PM	To be addressed through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing.
Oracle 085	2.d Template D - Requirements Response Matrices/ Functional Requirement#R1.2	Regarding the data import functionality via multiple methods (such as bulk or CSV upload and direct API integrations), is this intended specifically for claims-related data, or does it apply to other types of data as well?	To assist in scoping / pricing.	Technical Subject Matter Expert	Claims-related data.
Oracle 086	General	Is it possible to share the specifications for any existing REST API interfaces currently in use for system integration?	To assist in scoping / pricing.	Technical Subject Matter Expert	This will be addressed through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing.
Oracle 087	General	Does the county provide guidance or specifications for the API interfaces that need to be developed?	To assist in scoping / pricing.	Technical Subject Matter Expert	Beyond what has been provided in the Technical Requirements, this will be addressed through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing.
Oracle 088	General	What languages, other than English, need to be supported ?	To assist in scoping / pricing.	Business Subject Matter Expert	Duplicate question. The specific languages to be supported other than English and Spanish are not explicitly listed at this time. Additional details are to be addressed through discovery and design activities. Proposers should state their assumptions regarding which languages will be supported in their cost workbook and technical response.
Oracle 089	General	Will the end users submit digitally filled in forms (e.g., editable PDF's) which are then uploaded in the system? OR will the user submit forms which are manually filled in (using freeform text)? OR would it be both ?	To assist in scoping / pricing.	Business Subject Matter Expert	Both
Oracle 090	Requirements Response Planning (Template D) v2 - T3.11 (Technical Req.)	For the Multi Language requirement, please provide the doc type and number of docs with character count estimate for translation, also the number of languages to be supported.	To assist in scoping / pricing.	Business Subject Matter Expert	The specific languages to be supported other than English or Spanish are not explicitly listed at this time. Additional details are to be addressed through discovery and design activities. Proposers should state their assumptions regarding which languages will be supported in their cost workbook and technical response.

Oracle 091	2.d Template D - Requirements Response Matrices/ Functional Requirement#F1.1	* Should all the form fields be carried over while duplicating an application? * What is the process of submitting a termination notice? * Can authorized end-users change policy and requirement text? * Are previously submitted claims available in digital format for bulk-load into the system? If yes, which forms would these be and what format (pdf, tiff, jpeg, etc.)? * When claims are re-submitted, should the system maintain all previous versions? * What information constitutes “additional Claims-related information”? If these are past documents, then can a “sample” of all these documents be provided (filled with dummy data)? * Is there an existing electronic/digital signature generator already implemented/available and would customer like to leverage that for the proposed system? OR * Is an electronic/digital signature generator required to be implemented for the proposed solution?	To assist in scoping / pricing.	Technical Subject Matter Expert	To be addressed through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing. An electronic signature generator will be required to be implemented for the proposed solution.
Oracle 092	2.d Template D - Requirements Response Matrices/ Functional Requirement#F1.2	Please confirm that County selection will be a prefilled dropdown in the submission form	To assist in scoping / pricing.	Business Subject Matter Expert	Confirmed.
Oracle 093	2.d Template D - Requirements Response Matrices/ Functional Requirement #F1.4	What user information is needed to determine the claim relevant to them?	To assist in scoping / pricing.	Business Subject Matter Expert	To be addressed through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing.
Oracle 094	2.d Template D - Requirements Response Matrices/ Functional Requirement#F1.7	Please confirm that Users will need to be notified only in the UI when they pick the claim type and start the filing process	To assist in scoping / pricing.	Business Subject Matter Expert	Additional notifications will be needed (ie E-mail). To be addressed through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing.
Oracle 095	2.d Template D - Requirements Response Matrices/ Functional Requirement#F1.8	Where can we find the details for the eligibility screening?	To assist in scoping / pricing.	Business Subject Matter Expert	Eligibility rules are defined by California statue and regulations. To be addressed through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing.
Oracle 096	2.d Template D - Requirements Response Matrices/ Functional Requirement #F1.10	How will the completeness rules be defined and configured?	To assist in scoping / pricing.	JPA PM	Rules are defined by California statue and regulations. To be addressed through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing.

Oracle 097	2.d Template D - Requirements Response Matrices/ Functional Requirement#F1.11	Can we get an example of the claim id format?	To assist in scoping / pricing.	Business Subject Matter Expert	To be addressed through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing.
Oracle 098	2.d Template D - Requirements Response Matrices/ Functional Requirement#F1.12	Should guidance text maintainable by authorized users or just developers?	To assist in scoping / pricing.	JPA PM	To be addressed through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing.
Oracle 099	2.d Template D - Requirements Response Matrices/ Functional Requirement#F1. 14	What are the form fields needed when creating/saving APN information in the portal?	To assist in scoping / pricing.	Business Subject Matter Expert	To be addressed through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing.
Oracle 100	2.d Template D - Requirements Response Matrices/ Functional Requirement#F1. 15	* Is there an existing enterprise virus scan tool already implemented and would customer like to leverage that for the proposed system? OR * Is a new virus scan tool required to be implemented for the proposed solution?	To assist in scoping / pricing.	Technical Subject Matter Expert	A new virus scan tool will be required.
Oracle 101	2.d Template D - Requirements Response Matrices/ Functional Requirement#F2.1	* Will all counties have different workflows or will they all use common workflows? * If there is a need for multi-step workflow, for e.g., a user from county A submits claim for an exemption. Does it get verified for key pieces by CAA (1st step) and need 2nd step verification from County A (from a set of users with a set privilege)? * Is it required that authorized users be able to create workflows on their own? * What elements of the workflow should users be able to configure? * Is it required that creation/modification of workflows be performed using a graphical editor?	To assist in scoping / pricing.	Business Subject Matter Expert	To be addressed through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing.
Oracle 102	2.d Template D - Requirements Response Matrices/ Functional Requirement#F2.4	What is the desired frequency and format of email notifications and task assignments?	To assist in scoping / pricing.	Business Subject Matter Expert	To be addressed through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing.
Oracle 103	2.d Template D - Requirements Response Matrices/ Functional Requirement#F2.5	How should the system validate if the agents are authorized to submit claims of behalf of claimants?	To assist in scoping / pricing.	Business Subject Matter Expert	Rules for agents are defined by California statue and regulations. To be addressed through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing.

Oracle 104	2.d Template D - Requirements Response Matrices/ Functional Requirement#F3.4	What file format should the claims forms be extracted to? PDF, ZIP, any other?	To assist in scoping / pricing.	Business Subject Matter Expert	The system needs capabilities for managing applicant documents and generating forms for distribution to Claimants, which typically implies a printable format like PDF. Proposers should state their proposed file formats for extraction in their technical response. To be further defined through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing.
Oracle 105	2.d Template D - Requirements Response Matrices/ Functional Requirement#F3.6	* Will these be scanned PDF upload or any other formats? * Will there be an API integration for digital claims filed through county solutions?	To assist in scoping / pricing.	Technical Subject Matter Expert	To be addressed through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing.
Oracle 106	2.d Template D - Requirements Response Matrices/ Functional Requirement#F3.15 and #F3.19	Is there any integration expected with any system for sending postal mail to Claimant or is that a process that will be carried out manually by Claim processors?	To assist in scoping / pricing.	Technical Subject Matter Expert	County staff would handle the physical mailing after the system prepares the documents.
Oracle 107	2.d Template D - Requirements Response Matrices/ Functional Requirement#F3.22	Can we get a sample system generated calculation formula?	To assist in scoping / pricing.	Business Subject Matter Expert	To be addressed through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing.
Oracle 108	2.d Template D - Requirements Response Matrices/ Functional Requirement#F3.40	* What should be the outcome of the extracted data? Will it be used to fill the form fields? * Please provide sample of all supplemental documents (preferably filled in with dummy data) for relevant fields to be extracted. * How many supporting documents need to be uploaded with each claim form? * How many claim forms and supplemental documents (which require data extraction) will be uploaded by users per day? * Please provide the list of field values that need to be extracted from every supporting document?	To assist in scoping / pricing.	Technical Subject Matter Expert	To be addressed through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing.
Oracle 109	2.d Template D - Requirements Response Matrices/ Functional Requirement#F3.41	What should be the outcome of the extracted data? Will it be used to fill the form fields?	To assist in scoping / pricing.	Technical Subject Matter Expert	Duplicate Question
Oracle 110	2.d Template D - Requirements Response Matrices/ Functional Requirement#F3.43	What file formats should be supported for upload?	To assist in scoping / pricing.	Business Subject Matter Expert	The system broadly requires capabilities for securely managing and uploading applicant documents and claim forms. Proposers should state their assumptions regarding which file formats their proposed solution will support for uploads in their response.

Oracle 111	2.d Template D - Requirements Response Matrices/ Functional Requirement#F3.47 and #F3.48	Can we get a sample formula for calculating the penalties?	To assist in scoping / pricing.	Business Subject Matter Expert	Defined by California statue and regulations. To be addressed through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing.
Oracle 112	2.d Template D - Requirements Response Matrices/ Functional Requirement#F4.1	* What specific actions or criteria indicate that a property is ready for field investigation? * Are there different levels of readiness or statuses that need to be defined for properties? How should the system notify or alert field investigators when a property is marked as ready for investigation?	To assist in scoping / pricing.	JPA PM	To be addressed through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing.
Oracle 113	2.d Template D - Requirements Response Matrices/ Functional Requirement#F4.3	* What specific property and claim information is required by field investigators during assessments? * Are there different levels of access or permissions for viewing this information in the field? * How should the system handle cases where field investigators need to access historical or archived information?	To assist in scoping / pricing.	Business Subject Matter Expert	Defined by California statue and regulations. To be addressed through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing.
Oracle 114	2.d Template D - Requirements Response Matrices/ Functional Requirement#F4.4	What triggers a full vs. partial exemption cancellation—system logic, claimant input, or assessor review?	To assist in scoping / pricing.	Business Subject Matter Expert	Defined by California statue and regulations. To be addressed through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing.
Oracle 115	2.d Template D - Requirements Response Matrices/ Functional Requirement#F4.7	* Are there different types of exemptions or properties that require unique investigation schedules? * How should the system handle cases where field investigations need to be rescheduled or canceled due to changing circumstances?	To assist in scoping / pricing.	JPA PM	To be addressed through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing.
Oracle 116	2.d Template D - Requirements Response Matrices/ Functional Requirement#F5.5	What is roll value and how is it calculated?	To assist in scoping / pricing.	JPA PM	To be addressed through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing.
Oracle 117	2.d Template D - Requirements Response Matrices/ Functional Requirement#F6.4	Should be we using USPS APIs for verification or Third party providers?	To assist in scoping / pricing.	Technical Subject Matter Expert	Vendors are encouraged to propose solutions that they believe will best serve the Authority's goals.
Oracle 118	2.d Template D - Requirements Response Matrices/ Functional Requirement#E1.5	* What integration methods are supported by County Property Tax Management Systems? * Should this be manually/automatically triggered, or will it be a scheduled batch process?	To assist in scoping / pricing.	Technical Subject Matter Expert	To be addressed through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing.

Oracle 119	2.d Template D - Requirements Response Matrices/ Functional Requirement# E1.7	What is a findings sheet and what file format should this be generated in? Should this be downloadable?	To assist in scoping / pricing.	Business Subject Matter Expert	Defined by California statue and regulations. To be addressed through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing.
Oracle 120	2.d Template D - Requirements Response Matrices/ Functional Requirement#E3.18	Could you please share the technical details of the VA system and how it is expected to communicate with the web portal?	To assist in scoping / pricing.	Technical Subject Matter Expert	To be addressed through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing.
Oracle 121	2.d Template D - Requirements Response Matrices/ Functional Requirement#E3.3	What integration methods are supported by C149 systems?	To assist in scoping / pricing.	Technical Subject Matter Expert	To be addressed through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing.
Oracle 122	2.d Template D - Requirements Response Matrices/ Functional Requirement# E4.15	What integration methods are supported by BOE database? How frequently should the monitoring occur?	To assist in scoping / pricing.	Technical Subject Matter Expert	To be addressed through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing.
Oracle 123	2.d Template D - Requirements Response Matrices/ Functional Requirement# P4.3	What file formats must be supported?	To assist in scoping / pricing.	Business Subject Matter Expert	The system broadly requires capabilities for securely managing and uploading applicant documents and claim forms, and descriptions of processes indicate the handling of various document types. Formats like PDF, TIFF, and JPEG, as well as data formats like CSV, may be relevant. Proposers should state their assumptions regarding which file formats their proposed solution will support for uploads in their response.
Oracle 124	2.d Template D - Requirements Response Matrices/ Functional Requirement#R2.6	* How should the system transmit the reports to BOE? * How often should the reports be submitted?	To assist in scoping / pricing.	Business Subject Matter Expert	To be addressed through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing.
Oracle 125	2.d Template D - Requirements Response Matrices/ Functional Requirement#R2.5	What are the specific BOE reporting standards that the system must comply with?	To assist in scoping / pricing.	Business Subject Matter Expert	To be addressed through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing.
Oracle 126	2.d Template D - Requirements Response Matrices/ Functional Requirement# R2.7	Are there any eligibility requirement to generate Land Trust Exemptions reports?	To assist in scoping / pricing.	Business Subject Matter Expert	Defined by California statue and regulations. To be addressed through discovery and design activities. Document any assumptions made for the purposes of scoping/pricing.